

Delivering large-scale fire safety remediation across Clarion Housing Group's portfolio

931 sites

Fire safety remediation works delivered across London

£1.8m

Programme value over two years

100%

Planned programme delivery supported by structured contract management

Overview of the challenge

Clarion Housing Group required a large-scale programme of fire safety remedial works across a diverse residential portfolio in London.

The programme needed to deliver compliant upgrades across 900+ occupied properties, including vulnerable residents, while maintaining strict timelines and minimising disruption.

Key challenges included coordinating access to occupied homes, managing multiple stakeholders and ensuring consistent delivery of fire safety improvements across a high-volume estate.

In addition, the complexity of working within live residential environments required a careful balance between efficient delivery and maintaining a positive resident experience, ensuring works were carried out safely and sensitively.



Our Approach

Mitie Fire & Security delivered a structured remediation programme covering design, supply, installation and commissioning of fire detection systems, emergency lighting and associated life safety upgrades.

Using our Contract Management System, we planned and tracked all works from inception through to completion, ensuring full visibility and programme control. A dedicated project team managed scheduling, stakeholder communication and delivery performance.

To support access across occupied properties, we implemented a resident-focused approach, including flexible scheduling, SMS reminders and direct engagement with tenants. Solutions were standardised to improve efficiency, enabling consistent installation and cost-effective delivery at scale.

Close coordination with Clarion's teams supported smooth delivery across all sites. This ensured consistent progress while minimising disruption to residents.

Services

We deliver comprehensive fire and security services including:

- Planned and reactive maintenance
- Fire alarms and life safety systems
- CCTV, intruder alarms and access control
- Compliance reporting and digital integration

The Results

Clarion benefited from a structured, efficiently delivered remediation programme across its London portfolio. Standardised system design and bulk procurement enabled cost efficiencies, while digital tracking improved visibility and performance management.

The programme supported compliance across all sites, with works delivered in line with agreed timelines and minimal disruption to residents.

This has strengthened overall fire safety across the estate and provided greater confidence for residents and stakeholders. The programme also supports long-term compliance and ongoing asset management.

Why Choose Mitie

Mitie Fire & Security combines national coverage with a structured, data-driven approach to compliance. We deliver consistent performance and full visibility across complex estates, supporting safe, efficient operations.

Get In Touch

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