

# Delivering fire and security solutions for Treetops Hospice's new children's therapy centre

**1-day  
installation**

Full fire alarm system installed and commissioned

**19 devices**

Wireless fire detection system deployed across the building

**20x faster**

Installation compared to traditional wired systems

## Overview of the challenge

Treetops Hospice required a safe, compliant fire and security solution for a new counselling and therapy centre supporting bereaved children and young people.

Delivered as part of BBC DIY SOS Children in Need, the project had tight timescales and required rapid installation without compromising safety or quality.

Key challenges included delivering a fully compliant system within a short build programme, while ensuring the environment remained welcoming and non-intrusive for young users.

The solution also needed to be discreet and sympathetic to the setting, supporting a calm and comfortable environment for those using the facility.



Your support and kindness has been truly overwhelming and you have built a lasting legacy for local bereaved children and young people"

Julie Heath, *Chief Executive of Treetops Hospice*

## Our Approach

Mitie Fire & Security designed and installed a fully wireless, EN54-certified fire alarm system, enabling rapid deployment without invasive cabling.

The system included 19 devices and a 16-zone control panel, all installed and commissioned within a single day to meet programme deadlines.

In addition, we implemented a WiFi-enabled intercom and access control system, allowing secure and flexible management of building access via mobile devices.

The wireless approach ensured minimal disruption to the building fabric while maintaining high performance and compliance.

Close coordination with project partners ensured smooth delivery within the tight programme.

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## Services

We deliver comprehensive fire and security services including:

- Planned and reactive maintenance
- Fire alarms and life safety systems
- CCTV, intruder alarms and access control
- Compliance reporting and digital integration

## The Results

The new therapy centre was delivered with a fully compliant fire and security system, supporting a safe and welcoming environment for children and families.

Rapid installation enabled the project to meet tight deadlines, contributing to the successful completion of the build.

The system provides long-term reliability while maintaining the aesthetic and comfort of the space.

This ensured the facility was ready for immediate use, supporting the hospice's vital services.

## Why Choose Mitie

Mitie Fire & Security combines national coverage with a structured, data-driven approach to compliance. We deliver consistent performance and full visibility across complex estates, supporting safe, efficient operations.

## Get In Touch

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